

Dear customer,

With regards to reducing operational risks on projects for our clients related to the occurrence of coronavirus, we have established the following measures at ADACTA FINTECH d.o.o.:

- Employees are allowed to work remotely (from home or other location outside the office),
- We provided accessories for conducting online conferences, meetings and workshops,
- Extra facilities for remote meetings are available.

The backups for key employees have been prepared.

Since the outbreak of coronavirus in Slovenia, we have also introduced the following measures: managers enable and organize work so that it can be carried out remotely (e.g. from home)

- all business trips abroad are cancelled,
- all participation in trainings and conferences are cancelled,
- all team buildings are cancelled,
- all employees traveling abroad are in 14 days self-isolation at home,
- mandatory disinfection for all (employees and visitors) when entering our premises,
- all external meetings are cancelled.

For the time being, we do not see any particular problems in the performance of contractual obligations for our clients, which is also the case of possible general quarantine, except for the implementation of interventions with the physical presence of ADACTA FINTECH employees at the client's location. All employees are enabled to work remotely with the same access as if they were in the office.

In case of any changes related to the fulfilment of our contractual obligations, especially in the case of SLAs, we will notify you immediately.

ADACTA FINTECH will take all the necessary measures to prevent the spread of coronavirus infection and to adapt our business operations to the current situation. Due to the closure of the school, several more people will continue to work remotely using information technology over the next two weeks.

We are aware of social responsibility and will notify you immediately in the event of a confirmed coronavirus infection with one of our employees who has been in contact with your employees. In doing so, we will act in accordance with the protection of personal data. We will also inform you if general measures and the current situation would affect the scope and quality of our contractual obligations.

If you have any further questions, we are at your disposal.

With kind regards,

Adacta Fintech